



PRINTABLE STEP-BY-STEP GUIDE

Your Alice Mail Login Quick Guide

Use this practical guide to reach your inbox through the official TIM Mail service. Follow the checks in order before entering your credentials or opening a message.

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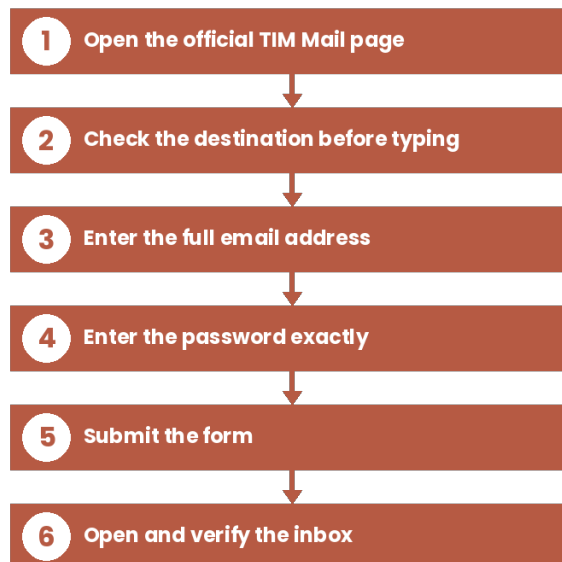
Before you start

- ☐ **Have your complete Alice Mail address ready**
Include the full domain after the @ symbol.
- ☐ **Confirm that you know your current password**
Do not rely only on an old browser-saved credential.
- ☐ **Check that your internet connection is active**
- ☐ **Use an updated browser**
Make sure an extension is not blocking JavaScript.
- ☐ **Close duplicate login tabs**

i Know the current service name

Alice Mail is presented through the TIM Mail service. Seeing TIM Mail on the official TIM domain is not, by itself, a reason to stop.

Complete the Alice Mail login



1 Open the official TIM Mail page

Start from the official TIM website and locate its Mail sign-in area. Avoid relying on an old bookmark, forum link, advertisement, or message link.

2 Check the destination before typing

Confirm that the page belongs to the official TIM domain and uses a secure connection. A convincing design alone does not prove that a login page is genuine.

3 Enter the full email address

Type the entire Alice Mail address, including the part after the @ symbol. Check carefully for missing characters, spaces, altered punctuation, or unwanted capitalization.

4 Enter the password exactly

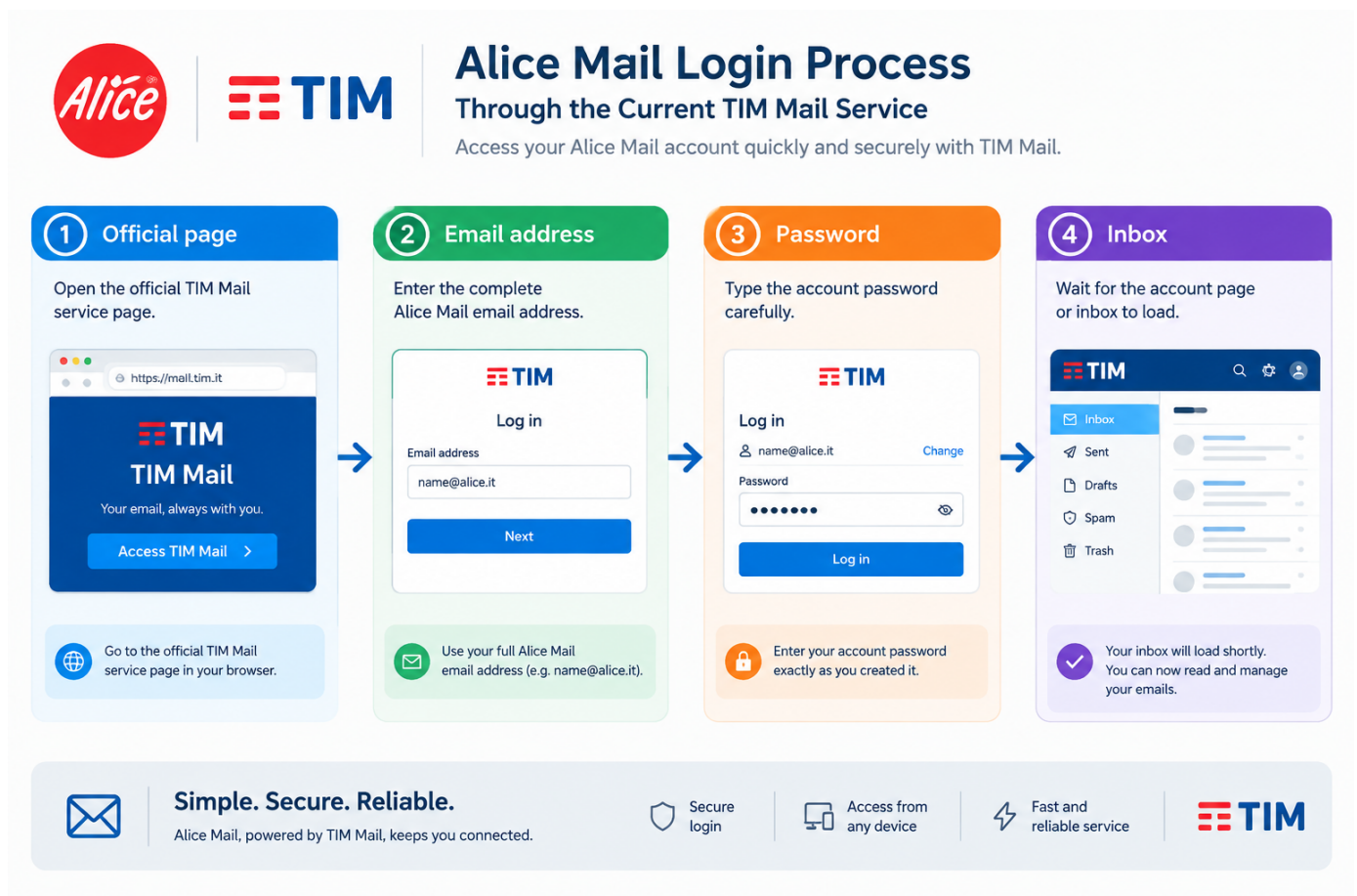
Preserve capital letters, symbols, and numbers as they belong in the password. Review the field for accidental spaces or mobile keyboard corrections.

5 Submit the form

Select the login button and wait for the service to authenticate both credentials.

6 Open and verify the inbox

Once signed in, open Inbox and confirm that the message list, folders, sender information, subjects, and unread indicators load correctly.



LOGIN FLOW The path from the official TIM Mail page to the Alice Mail inbox.

Inbox verification checklist

- ☐ The Inbox folder is visible
- ☐ Messages load in the list
- ☐ Sender names or addresses are displayed
- ☐ Subjects are visible
- ☐ Unread indicators appear where expected
- ☐ Other message folders are available
- ☐ The page is ready before you interact with an email

! Stop if the page looks suspicious

Do not enter your credentials if the domain is misspelled, has an unusual suffix, or requests unrelated personal information. Return to the official TIM website and begin again from there.

If login does not work

Recheck the complete email address character by character.

Remove accidental spaces or mobile keyboard changes.

Check the browser session, connection, extensions, and duplicate tabs.

Make sure the password is current and typed exactly.

Review saved browser credentials instead of assuming they are correct.

Use the official recovery route if the credentials still cannot be accepted.

For account recovery or access problems, use the official TIM service and recovery options rather than an unverified third-party page.